

## How to ride Lakeway Transit!

Whether you are experienced at using public transportation or a newbie, riding the Lakeway Transit bus is easy!

### Boarding the Bus

Await your bus at the nearest Lakeway Transit bus stop and wave to the driver as they approach. For your safety, buses cannot stop at any other location. When the bus arrives, step aboard using the available hand rails for safety. Once on board, you can pay your fare by providing cash into the farebox, or by showing the driver your monthly pass. Upon completion of the transaction, take the nearest available seat.

### Exiting the Bus

When your chosen stop is approaching, please inform the driver that you wish to leave at the next stop early enough that the driver can brake safely. Upon reaching the stop, depart the bus using the available handrails for safety. Wait for the bus to pull away before crossing the street.

### Wheelchairs

Lakeway Transit buses are equipped to carry riders in wheelchairs. Simply alert the driver that you wish to board and they will assist you with using the wheelchair lift.

### Bicycles

Lakeway Transit buses serving the Morristown community are equipped with bicycle racks for your convenience on a first-come/first-served basis. Individuals are responsible for securing their own bike, Lakeway is not responsible for damage on racks. For passenger safety, bicycles are not allowed inside buses.

## Severe Weather:

During times of severe weather, service may be delayed or cancelled. For updates on service during these times, please refer to the Lakeway Transit website, at: [Lakewaytransit.com](http://Lakewaytransit.com), or call the Lakeway Transit office at: 1-877-821-6232.

## Title VI

ETHRA is an equal opportunity employer/service provider. ETHRA ensures no person shall be excluded from participation in, or denied the benefit of, or subjected to discrimination under any program on the grounds of race, color, sex, age, disability, national origin, family status, gender identity, sexual orientation, or any other group protected by federal or state law. Any staff member can be of assistance if a special accommodation to fully participate in an ETHRA program is needed. If you feel you have been discriminated against, you may file a complaint with ETHRA or directly with the FTA. For more information, please contact us at 865-691-2551, extension 4262.

## Service Days /Hours

Monday – Friday, 7:00 AM to 6:00 PM

## Holidays (No Service)

- Martin Luther King Jr. Day
- New Year's Day
- Thanksgiving Holiday
- Good Friday
- Christmas Eve
- Christmas Day
- Independence Day (July 4th)
- Labor Day
- Veterans Day
- Memorial Day

## Fares and Passes

Lakeway Transit offers a few convenient options for paying our fare. Cash is readily accepted (**exact change only, no cash back**) when you board the bus, or you can use a pre-purchased monthly pass (**for unlimited rides**). Reduced Fares may be available, please contact the transit center for details.

\*additional fee for transfer trips

## Rider Rules and Courtesy

As you are riding Lakeway Transit, please be mindful of the following rules and guidelines for the benefit of all of our riders:

- Eating, drinking and smoking are not allowed on the bus
- No weapons of any kind are allowed
- For your safety, please remain seated whenever the bus is in motion
- Cursing and rude language are prohibited
- Children must be under control of a parent or guardian at all times
- Passengers under the age of 12 must be accompanied by an adult
- Personal music players must be used with headphones
- Please keep cell phone conversations low in volume
- Please reserve front seats for the elderly and persons with disabilities
- Bags, large packages and strollers must be kept out of the aisles for the safety of passengers
- Pets are not allowed on buses, however service animals are welcome
- Combustible materials are not allowed, with the exception of portable oxygen tanks and respirators.



# System Map & Rider Guide

Effective August 2020



*Serving the Morristown area*

**1-833-923-0032**

[www.Lakewaytransit.com](http://www.Lakewaytransit.com)



## OUTBOUND Leaving Transit HUB

## INBOUND toward LAKEWAY Transit HUB

### OUTBOUND Leaving Transit HUB

### INBOUND toward LAKEWAY Transit HUB

	1 Transit Hub	2 Health Department	3 E Main/ King	4 Morningside/ Hale	5 N Haun Dr/ Big Lots	6 Walter State CC	7 Walmart SC	8 Food City Berkline	9 HealthStar	10 Transit Hub
AM	7:00	7:09	7:11	7:14	7:16	7:21	7:24	7:35	7:40	7:47
	7:30	7:39	7:41	7:44	7:46	7:51	7:54	8:05	8:10	8:17
	8:00	8:09	8:11	8:14	8:16	8:21	8:24	8:35	8:40	8:47
	8:30	8:39	8:41	8:44	8:46	8:51	8:54	9:05	9:10	9:17
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	9:30	9:39	9:41	9:44	9:46	9:51	9:54	10:05	10:10	10:17
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	10:30	10:39	10:41	10:44	10:46	10:51	10:54	11:05	11:10	11:17
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PM	12:00	12:09	12:11	12:14	12:16	12:21	12:24	12:35	12:40	12:47
	12:30	12:39	12:41	12:44	12:46	12:51	12:54	13:05	13:10	13:17
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	5:30	5:39	5:41	5:44	5:46	5:51	5:54	6:05	6:10	6:17

	1 Transit Hub	2 Fairway	3 Spring St/ Housley	4 Hospital	5 Courthouse	6 Health Dept.	7 N Liberty Hill	8 Walmart Market	9 Crestmore	10 Terrace View	11 Heritage Park	12 Henry Manor	13 Food City	14 Transit Hub
AM	7:00	7:04	7:11	7:16	7:18	7:21	7:25	7:28	7:30	7:40	7:41	7:44	7:49	7:55
	8:00	8:04	8:11	8:16	8:18	8:21	8:25	8:28	8:30	8:40	8:41	8:44	8:49	8:55
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### OUTBOUND Leaveing Lakeway Transit HUB

### INBOUND toward LAKEWAY Transit Hub

	1 Transit Hub	2 Price Dr	3 Kennedy Cir	4 Senior Center	5 Lincoln Ave	6 Joe Hall/Debi Cir	7 Carlyle	8 Montvue	9 Laurelwood	10 Healthstar	11 Health Dept	12 VBI	13 Food City	14 Transit Hub
AM	7:00	7:09	7:11	7:12	7:14	7:17	7:21	7:25	7:27	7:32	7:35	7:40	7:47	7:50
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